Year 2015
VIVEK COLLEGE, BIJNOR

Grievance Application Form
(To be filled by the complainant)

Name of complainant: Shaik Parves Vishal Rupali
Class / Designation: BBA I
Department: Education
Contact No.: 8077705903
E-mail:

Complaint Description:

Respected Sirs,

Please allow the time before we leave the college gates. We had a problem to be late for the bus.

I hereby declare that the information given above by me is true and accurate. Further, I understand that disciplinary action can be taken against me if the above allegations are found incorrect or malicious.

Signature of the Complainant:

Date: 7/19/15

Type (S) of Grievance:

(A) General Grievance [ ]
(B) Academic Grievance [ ]
(C) Financial Grievance [ ]
VIVEK COLLEGE, BIJNOR

Grievance Application Form

(To be filled by the complainant)

Name of complainant: Shubham, Anushka, Diksha, Sethi, Sonika.

Class / Designation: B.Com. (Hons.) 1st Year.

Department: Education  Contact No.: 9397972935

E-mail: 

Complaint Description: Delay in service by some staff.

Undertaking

I hereby declare that the information given above by me is true and accurate. Further, I understand that disciplinary action can be taken against me if the above allegations are found incorrect or malicious.

Signature of the Complainant: Shubham, Anushka, Diksha, Sonika.

Date: 9/9/15

For Office Use Only

Type (S) of Grievance:

(A) General Grievance [ ]
(B) Academic Grievance [ ]
(C) Financial Grievance [ ]
VIVEK COLLEGE, BIJNOR

Grievance Application Form
(To be filled by the complainant)

Name of complainant

Class / Designation

Department

Contact No.

E-mail

Complaint Description

Undertaking

I hereby declare that the information given above by me is true and accurate. Further, I understand that disciplinary action can be taken against me if the above allegations are found incorrect or malicious.

Signature of the Complainant

Date - 26/11/15

For Office Use Only

Type (S) of Grievance:

(A) General Grievance [ ]
(B) Academic Grievance [ ]
(C) Financial Grievance [ ]
Grievance Redressal Committee, Vivek College Bijnor

Notice

Ref............................ Date 12/09/2015

All the members of Grievance Redressal Committee are requested to attend a meeting at 11:30am on 15/09/2015 (ground floor, room 5) to discuss the following agenda.

Agenda

1. Tin shade availability for the waiting of bus outside the college.
2. Delay in service by canteen staff.

Copy to;
1. Hon’ble Chairman, Vivek College Bijnor
2. Principal, College of Education, Bijnor
3. Co-ordinator IQAC
4. Office file
5. Committee members

Signature

Co-ordinator

(GRC, Vivek College Bijnor)
MINUTES

A meeting of students by Grievance Redressal Committee was held today i.e.- 15/09/2015 started at 11:30am on ground floor in Room no. 5.

The following members were present:

- Dr. Pushpa Joshi
- Mrs. Nidhi Shukla
- Mr. Harjeet Singh

The meeting started by taking the agenda into consideration one by one.

Case 1- Paras, Vishal, Rupali & Shoyeb, BBA Ist, Vivek College of Education

Nature of Grievance- Tin shade availability for the waiting of bus outside the college.

This application received from College of Education on 07/09/15 was persued by the committee.

After a discussion with Top mgmt, tin shade has been provided for the waiting of bus outside the college.

Case 2- Anu Gupta, Diksha sethi ,Shubham, Sonika , B.Com. Ist, Vivek College of Education

Nature of Grievance- Delay in service by the canteen staff.

This application received from College of Education on 09/09/15 was persued by the committee.

After a discussion with canteen owner, quick service has been started.
आवश्यक सूचना

शिकायत निवारण समिति के सभी सम्मानित सदस्यों को सूचित किया जाता है। कि दिनांक 10/12/2015 दिन गुरुवार को दोपहर 2:30 पर सांस्कृतिक कक्ष में बैठक आहूत की गई है।

विचारणीय विन्दु – गेट कीपर (व्यावहार/व्यावहार) के व्यवहार के सम्बन्ध में।

डा पुष्पा जोशी
प्रमाणी

समिति सदस्य –
1. डा पुष्पा जोशी
2. श्री हरजीत सिंह
3. श्रीमती निधि शुक्ला

प्रतिलिपि–
1. आदरणीय अध्यक्ष विवेक कॉलेज,बिजनौर
2. प्राचार्य विवेक कॉलेज ऑफ एजेक्शन/मैनेजमेंट
3. समन्वयन (आई0क्यू0एसी0)
4. कार्यालय
5. समिति सदस्य
कार्यवाही
आज दिनांक 10/12/2015 दिन गुरुवार को सांस्कृतिक कक्ष में बैठक में समिति के सभी सदस्य उपस्थित रहें।
विचारणीय बिन्दु—गेट कीपर का व्यवहार।
सभी सदस्यों का अभिवादन के बाद सभी सदस्यों ने गेट कीपर को बुलाकर उसका पक्ष सुना तथा उसके निर्देश देते हुए छात्र/छात्राओं के प्रति अपने दायित्व का निर्देशन करते हुए अंति कठोर न होने को कहा गया।

समिति सदस्य—
1. डा पुष्पा जोशी
2. श्री हरजीत सिंह
3. श्रीमती निधि शुक्ला

[Signatures]